(Survey Administration Period 2/9/2010 to 3/19/2010)

		Percent Positive	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
*1. I am given a real opportunity to improve my skills in my	N		100	184	55	59	21	419	NA
organization.	%	65.9	22.9	43.0	13.7	14.7	5.7	100.0	
2. I have enough information to do my job well.	N %	73.7	108 25.0	208 48.7	66 16.2	32 7.5	9 2.5	423 100.0	NA
3. I feel encouraged to come up with new and better ways of doing things.	N %	61.3	90 21.2	172 40.1	75 17.7	60 14.9	23 6.1	420 100.0	NA
*4. My work gives me a feeling of personal accomplishment.	N %	74.6	147 33.4	172 41.3	57 13.5	34 8.6	12 3.3	422 100.0	NA
*5. I like the kind of work I do.	N %	85.5	196 45.3	168 40.2	39 10.1	8 2.1	9 2.3	420 100.0	NA
6. I know what is expected of me on the job.	N %	86.0	152 36.2	209 49.8	48	8 2.2	1 0.2	418 100.0	NA
7. When needed I am willing to put in the extra effort to get a job done.	N %	97.2	271 63.3	138 33.9	9 2.3	0 0.0	2 0.5	420 100.0	NA
8. I am constantly looking for ways to do my job better.	N %	89.6	205 48.2	173 41.3	40 9.8	2 0.5	1 0.2	421 100.0	NA
9. I have sufficient resources (for example, people, materials, budget) to get my job done.	N	57.9	66	173 41.2	93 22.2	60	23 5.7	415 100.0	3
*10. My workload is reasonable.	% N		58	208	78	55	19	418	3
*11. My talents are used well in the workplace.	% N %	65.0	14.5 82 19.7	50.5 174 40.4	18.0 70 16.9	12.5 67 16.9	4.5 24 6.1	100.0 417 100.0	3
*12. I know how my work relates to the agency's goals and priorities.	N %	83.6	143 32.2	209 51.4	47 11.2	13 3.3	7 1.9	419 100.0	2
*13. The work I do is important.	N %	88.8	190 44.2	182 44.6	39 9.7	4	2 0.5	417 100.0	1
*14. Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace) allow employees to perform their jobs well.	N %	70.0	119 28.4	178 41.7	61 15.0	35 8.3	26 6.6	419 100.0	2
*15. My performance appraisal is a fair reflection of my performance.	N %	73.8	128 30.8	183 43.0	53 13.1	33 7.9	21 5.2	418 100.0	5
16. I am held accountable for achieving results.	N %	85.0	133 31.0	223 54.0	44 11.2	10 2.4	6 1.4	416 100.0	3

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(Survey Administration Period 2/9/2010 to 3/19/2010)

		Percent Positive	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
17. I can disclose a suspected violation of any law, rule or regulation	N		72	151	91	57	35	406	15
without fear of reprisal.	%	54.3	16.9	37.4	22.4	14.2	9.1	100.0	
*18. My training needs are assessed.	N		54	145	119	64	24	406	12
	%	48.5	13.1	35.4	29.6	15.6	6.3	100.0	
*19. In my most recent performance appraisal, I understood what I had	N		116	183	65	23	19	406	14
to do to be rated at different performance levels (for example, Fully Successful, Outstanding).	%	73.4	28.9	44.4	16.1	5.6	4.9	100.0	
*20 The month I would with a company to the internal	N		101	197	67	38	11	414	NA
*20. The people I work with cooperate to get the job done.	%	70.5	24.0	46.5	16.5	10.1	2.9	100.0	
*01.36 1 27.11 2 2 1 24.4 21.121	N		59	172	103	57	22	413	10
*21. My work unit is able to recruit people with the right skills.		54.7	14.3	40.3	25.6	14.1	5.6	100.0	
*22. Promotions in my work unit are based on merit.	N		31	119	118	78	54	400	19
	%	34.9	7.1	27.7	30.6	19.9	14.7	100.0	
*23. In my work unit, steps are taken to deal with a poor performer who	N		24	126	108	84	53	395	26
cannot or will not improve.	%	36.1	5.8	30.3	27.9	21.7	14.3	100.0	
*24. In my work unit, differences in performance are recognized in a	N		27	134	114	87	45	407	16
meaningful way.	%	36.9	6.2	30.7	29.1	21.9	12.0	100.0	
25. Awards in my work unit depend on how well employees perform	N		58	143	84	73	47	405	14
their jobs.	%	47.4	13.3	34.1	21.2	18.4	13.0	100.0	
26 Front	N		77	214	64	43	21	419	4
26. Employees in my work unit share job knowledge with each other.	%	68.8	17.7	51.1	15.5	10.4	5.4	100.0	
07 TH 1311 13 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	N		67	165	110	49	18	409	13
27. The skill level in my work unit has improved in the past year.	%	55.3	16.0	39.3	27.1	12.6	5.1	100.0	
		Percent Positive	Very Good	Good	Fair	Poor	Very Poor	Item Response Total**	Do Not Know/ No Basis to Judge
28. How would you rate the overall quality of work done by your work	N		209	141	54	12	2	418	NA
unit?	%	82.1	48.0	34.1	14.1	3.2	0.6	100.0	
		Percent Positive	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
*29. The workforce has the job-relevant knowledge and skills necessary	N		92	238	54	23	6	413	8
to accomplish organizational goals.	%	78.7	21.3	57.4	13.6	6.1	1.7	100.0	

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(Survey Administration Period 2/9/2010 to 3/19/2010)

		Percent Positive	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
*30. Employees have a feeling of personal empowerment with respect	N		39	145	122	82	25	413	5
to work processes.	%	43.2	8.7	34.4	29.8	20.5	6.6	100.0	
31. Employees are recognized for providing high quality products and	N		64	175	90	61	22	412	8
services.	%	56.0	14.4	41.6	22.4	15.6	6.0	100.0	
*32. Creativity and innovation are rewarded.	N		42	136	115	81	35	409	11
32. Creativity and innovation are rewarded.	%	41.7	9.4	32.3	28.4	20.9	9.1	100.0	
222 December demand on horoughloundaries and an horizontal	N		18	90	121	104	67	400	19
*33. Pay raises depend on how well employees perform their jobs.	%	25.7	4.4	21.2	30.7	26.4	17.2	100.0	
34. Policies and programs promote diversity in the workplace (for	N		43	155	123	43	27	391	30
example, recruiting minorities and women, training in awareness of diversity issues, mentoring).	%	49.9	10.5	39.4	31.2	11.3	7.6	100.0	
*35. Employees are protected from health and safety hazards on the job.	N		92	203	73	31	15	414	7
	%	69.6	21.5	48.1	18.5	7.9	4.0	100.0	
*36. My organization has prepared employees for potential security	N		58	205	79	51	11	404	16
threats.	%	63.2	13.7	49.4	20.3	13.5	3.0	100.0	
37. Arbitrary action, personal favoritism and coercion for partisan	N		45	133	119	68	27	392	28
political purposes are not tolerated.	%	44.2	10.5	33.8	30.8	18.1	6.9	100.0	
38. Prohibited Personnel Practices (for example, illegally	N		85	160	76	27	15	363	56
discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.	%	65.5	21.9	43.6	21.9	8.2	4.5	100.0	
20 M	N		128	210	49	18	6	411	9
39. My agency is successful at accomplishing its mission.	%	81.0	29.4	51.6	12.4	4.9	1.7	100.0	
40. I	N		139	168	85	15	12	419	NA
40. I recommend my organization as a good place to work.	%	71.2	31.6	39.6	21.6	3.7	3.5	100.0	
41. I believe the results of this survey will be used to make my agency	N		42	108	133	47	32	362	58
a better place to work.	%	42.0	11.3	30.6	36.1	12.7	9.2	100.0	
*42. My supervisor supports my need to balance work and other life	N		147	185	46	27	15	420	1
issues.	%	78.1	34.4	43.8	11.2	6.8	3.8	100.0	
43. My supervisor/team leader provides me with opportunities to	N		102	173	76	52	16	419	1
demonstrate my leadership skills.	%	63.7	23.2	40.5	18.7	13.6	3.9	100.0	
*44. Discussions with my supervisor/team leader about my performance	N		104	164	87	42	22	419	1
are worthwhile.	%	63.5	24.6	38.9	20.7	10.5	5.3	100.0	

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(Survey Administration Period 2/9/2010 to 3/19/2010)

		Percent Positive	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
45. My supervisor/team leader is committed to a workforce	N		83	157	100	35	9	384	34
representative of all segments of society.	%	61.6	21.1	40.5	26.4	9.5	2.6	100.0	
46. My supervisor/team leader provides me with constructive	N		88	181	82	44	21	416	1
suggestions to improve my job performance.	%	63.8	21.0	42.8	20.0	11.2	5.0	100.0	
*47. Supervisors/team leaders in my work unit support employee	N		99	191	61	41	18	410	8
development.	%	68.8	23.4	45.3	16.0	10.6	4.6	100.0	
49. My supervisor/teem leader listens to what I have to say	N		135	184	52	36	13	420	NA
48. My supervisor/team leader listens to what I have to say.	%	74.7	31.2	43.5	12.8	9.3	3.2	100.0	
49. My supervisor/team leader treats me with respect.	N		155	183	40	33	11	422	NA
	%	79.1	35.7	43.4	9.8	8.3	2.8	100.0	
50. In the last six months, my supervisor/team leader has talked with	N		126	195	53	38	9	421	NA
me about my performance.	%	76.1	29.5	46.6	12.4	9.2	2.3	100.0	
*51. I have trust and confidence in my supervisor.	N		133	135	78	51	21	418	NA
	%	62.5	31.0	31.4	19.7	12.7	5.2	100.0	
		Percent Positive	Very Good	Good	Fair	Poor	Very Poor	Item Response Total**	Do Not Know/ No Basis to Judge
*52. Overall, how good a job do you feel is being done by your	N		157	128	96	23	14	418	NA
immediate supervisor/team leader?	%	67.0	36.7	30.3	23.7	5.8	3.4	100.0	
		Percent Positive	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
*53. In my organization, leaders generate high levels of motivation and	N		42	152	107	81	35	417	3
commitment in the workforce.	%	45.0	9.6	35.4	26.3	20.0	8.7	100.0	
54. My organization's leaders maintain high standards of honesty and	N		61	158	103	59	25	406	13
integrity.	%	52.8	13.7	39.0	25.7	15.1	6.4	100.0	
*55. Managers/supervisors/team leaders work well with employees of	N		53	184	110	43	15	405	15
different backgrounds.	%	57.1	11.9	45.2	27.5	11.3	4.1	100.0	
*56. Managers communicate the goals and priorities of the	N		51	181	108	56	18	414	5
organization.	%	55.1	11.7	43.5	26.5	13.9	4.5	100.0	
*57. Managers review and evaluate the organization's progress toward	N		41	169	110	45	21	386	32
meeting its goals and objectives.	%	53.7	10.2	43.5	28.6	12.2	5.5	100.0	

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		Percent Positive	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
58. Managers promote communication among different work units (for	N		46	162	114	59	26	407	12
example, about projects, goals, needed resources).	%	50.5	10.7	39.8	27.9	14.9	6.7	100.0	
59. Managers support collaboration across work units to accomplish	N		57	162	112	53	18	402	13
work objectives.	%	53.6	13.7	39.9	27.5	14.2	4.7	100.0	
		Percent Positive	Very Good	Good	Fair	Poor	Very Poor	Item Response Total**	Do Not Know/ No Basis to Judge
60. Overall, how good a job do you feel is being done by the manager	N		85	146	121	36	19	407	13
directly above your immediate supervisor/team leader?	%	54.7	20.0	34.7	31.1	9.4	4.7	100.0	
		Percent Positive	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
*61. I have a high level of respect for my organization's senior leaders.	N		69	144	112	60	26	411	6
	%	50.9	15.8	35.2	27.7	14.8	6.6	100.0	
62. Senior leaders demonstrate support for Work/Life programs.	N		54	132	126	34	25	371	45
62. Semoi leaders demonstrate support for work/Life programs.	%	48.3	13.3	35.0	34.7	9.8	7.2	100.0	
		Percent Positive	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	Item Response Total**	Do Not Know/ No Basis to Judge
*63. How satisfied are you with your involvement in decisions that	N		60	178	90	78	10	416	NA
affect your work?	%	55.6	14.0	41.6	21.7	19.7	2.9	100.0	
*64. How satisfied are you with the information you receive from	N		44	146	114	99	12	415	NA
management on what's going on in your organization?	%	44.7	10.3	34.4	27.9	24.2	3.2	100.0	
*65. How satisfied are you with the recognition you receive for doing a	N		80	155	93	69	20	417	NA
good job?	%	54.5	18.0	36.5	23.4	16.8	5.3	100.0	
*66. How satisfied are you with the policies and practices of your senior	N		43	134	135	89	14	415	NA
leaders?	%	41.6	9.7	31.9	32.5	22.4	3.6	100.0	
*67. How satisfied are you with your opportunity to get a better job in	N		38	111	135	91	40	415	NA
your organization?	%	34.3	8.6	25.7	32.0	23.3	10.4	100.0	
*68. How satisfied are you with the training you receive for your	N		58	176	109	55	19	417	NA
present job?	%	54.2	13.4	40.8	26.7	14.0	5.1	100.0	

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		Percent Positive	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	Item Response Total**	Do Not Know/ No Basis to Judge
*69. Considering everything, how satisfied are you with your job?	N		125	181	67	33	9	415	NA
109. Considering everything, now satisfied are you with your job?	%	72.2	28.6	43.6	16.6	8.7	2.5	100.0	
*70. Considering everything, how satisfied are you with your pay?	N		56	186	65	82	25	414	NA
70. Considering everything, now satisfied are you with your pay!	%	56.5	12.3	44.2	16.0	20.7	6.8	100	
71. Considering everything, how satisfied are you with your	N		86	194	81	40	14	415	NA
organization?	%	66.0	19.9	46.2	19.9	10.3	3.8	100	
		Percent Positive	Telework on regular basis	Telework infrequently	No telework: physical presence required	No telework: technical issues	No telework: not allowed though ok for job type	No telework: personal choice	Item Response Total**
72. Please select the response below that BEST describes your	N		14	51	195	28	67	40	395
teleworking situation.	%	24.2	3.3	12.0	50.1	7.2	17.0	10.5	
		Percent Positive	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	Item Response Total**	Do Not Know/ No Basis to Judge
73. How satisfied are you with the following Work/Life programs	N		15	43	108	44	14	224	189
in your agency Telework?	%	24.6	6.2	18.4	48.7	20.1	6.6	100.0	
74. How satisfied are you with the following Work/Life programs	N		67	82	104	27	20	300	114
in your agency Alternative Work Schedules (AWS)?	%	49.3	22.1	27.2	34.3	9.1	7.2	100.0	
75. How satisfied are you with the following Work/Life programs	N		43	116	113	43	25	340	75
in your agency Health and Wellness Programs (for example, exercise, medical screening, quit smoking programs)?	%	45.9	12.1	33.8	32.9	13.0	8.3	100	
76. How satisfied are you with the following Work/Life programs	N		43	149	113	8	7	320	92
in your agency Employee Assistance Program (EAP)?	%	59.3	12.6	46.7	35.5	2.7	2.5	100	
77. How satisfied are you with the following Work/Life programs	N		9	23	108	26	18	184	228
in your agency Child Care Programs (for example, daycare, parenting classes, parenting support groups)?	%	18.3	4.8	13.5	57.6	14.1	10.0	100	
78. How satisfied are you with the following Work/Life programs	N		5	27	112	22	7	173	238
in your agency Elder Care Programs (for example, support groups, speakers)?	%	19.5	3.1	16.4	63.2	12.8	4.6	100	

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